

24-hour cancellation and lateness policy

When you make an appointment, we reserve that treatment time just for you. We respectfully request at least 24 hours notice before cancelling or rescheduling your session. Missed appointments or last minute cancellations with less than 24 hours notice will be subject to a \$50 fee. In the event of an actual emergency, consideration will be given on a case by case basis, and a one-time exception may be granted. Our policy is lenient in cases of illness, family emergencies and unsafe weather.

If you arrive late for your appointment, your treatment time will be adjusted to fit into your scheduled time. If you arrive too late for the most beneficial treatment to be employed, you may be asked to reschedule your appointment. We greatly appreciate your business and thank you deeply for your cooperation with this policy.